TANDA

luxe™

instructions for use
Thank You...

for purchasing the new Luxe device. Luxe uses a super-luminous LED array to deliver concentrated beams of red light for a fractional phototherapy effect. Coupled with sonic vibration and gentle warming in a unique massaging treatment head, these complimentary technologies deliver a professional photofacial experience for luxurious, soft, smooth, glowing skin.

For important information about safety and how to use the device, read the full instructions for use booklet.

Contact the experts at Tanda to help get you started and set up your treatment routine. Our goal is to help you get the best results possible!

Customer service contact:
HoMedics Group Ltd,
Somerhill Business Park,
Five Oak Green Road,
Tonbridge, Kent TN11 0GP, UK
email tandaservice@homedics.co.uk
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Package contents:

- Luxe Treatment Head (1)
- Luxe cordless rechargeable handpiece (2)
- Recharging stand (3)
- Power supply
- Goggles

Components:

- Plastic plug (to hold charge) (4)
- Orange power button (5)
- Indicator light (6)
What is the device used for?

Luxe is used to treat wrinkles, rhytides, and fine lines in the periorbital area (around the eyes), often called “crow’s feet.”

Is Luxe right for you?

CLASSIFYING WRINKLES

Wrinkles are classified on the Fitzpatrick Wrinkle Scale shown below. Luxe works best on Class I, Class II, and Class III wrinkles.

**THE FITZPATRICK WRINKLE SCALE**

<table>
<thead>
<tr>
<th>Class</th>
<th>Description</th>
<th>Is Luxe right for you?</th>
</tr>
</thead>
<tbody>
<tr>
<td>• No Wrinkles</td>
<td>• No Wrinkles</td>
<td>No</td>
</tr>
<tr>
<td>• Class I</td>
<td>• Fine Wrinkles</td>
<td>Yes</td>
</tr>
<tr>
<td>• Class II</td>
<td>• Fine to moderately deep wrinkles and moderate number of wrinkle lines</td>
<td>Yes</td>
</tr>
<tr>
<td>• Class III</td>
<td>• Fine to deep wrinkles, numerous wrinkle lines, and reduced folds or folds</td>
<td>Yes</td>
</tr>
</tbody>
</table>
**Contraindications**

*Never use* this device over any suspicious or cancerous lesion. Using the device over cancerous or other type of lesion can result in delaying the best medical treatment. Typical characteristics of potentially cancerous lesions include:

- **Asymmetry**: one half of the abnormal skin area is different than the other half
- **Borders**: irregular borders
- **Colour**: varies from one area to another with shades of tan, brown, or black (sometimes white, red, blue)
- **Diameter**: usually (but not always) larger than 6 mm in size (diameter of a pencil eraser)
- **Bleeding**: any skin growth that bleeds or will not heal

*Do not use* if you have a history of light triggered seizures.

It is recommended that you test a small less sensitive patch of skin (i.e., like your forearm).

**Light sensitivity test**

Follow these instructions to see if you are sensitive to light:

1. Press the orange power button.

2. Place the device on an area of the forearm (as in the diagram to the right). Leave in contact for the full 3 minute treatment cycle.

3. Press the orange power button again to do another 3 minute treatment on the same area of your inner arm.

4. Wait 24 hours. You should NOT experience any adverse reaction during the next 24 hours.

An adverse reaction is pain or discomfort in the treatment areas or any prolonged skin redness.
Warnings

Warning: **Discontinue use** if you encounter any discomfort or skin redness that lasts for more than two hours. You may have sensitivity to light or another condition. Consult with your healthcare provider.

Warning: **Do not use** if you are pregnant or breastfeeding.

Warning: **Do not use** if you have experienced a migraine in the last two years.

Warning: **Do not use** over thyroid gland (neck area). It may result in stimulation of growth.

Warning: **Do not use** over thyroid gland (neck area). It may result in stimulation of growth.

Warning: To reduce the risk of electric shock that may cause injury or death:

- **Always** attach the AC power adapter to device first, then into the outlet.
- **Do not place** or store the device where it can fall or be pulled into a tub or sink. Do not place in or drop into water or other liquid.
- **Keep away** all electrical appliances (including the Luxe) from water (including bath and shower). If the unit accidentally falls in water unplug immediately.
- **Keep the cord away** from heated surfaces.
- **Never drop** or insert any object into any openings on the device.
- **Use only** the power adaptor provided with the Luxe.
- **Never operate** this device if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or submerged in water. Return the device to HoMedics Service Centre for examination and repair.
- **Do not disassemble** the device as this may cause unit damage, malfunction, electrical shock, fire or personal injury. There are no user-serviceable parts inside the unit.
- **Do not allow** children to use the device unsupervised.

Warning: To prevent fire or serious burns:

- **Turn off immediately**, if Luxe begins to overheat.
- **Keep away** from flammable aerosol products being used or where oxygen is being administered.
**Precautions**

**Stop immediately**, if you experience any adverse effect or have a concern regarding use. Contact your doctor. You may be having a photosensitive reaction.

**Use** this device only for its intended use as described in this manual.

**Use** with the protective goggles provided with Luxe.

**Do not look directly** at the light source of the treatment head of this device while it is in operation.

**Do not use** if you have increased sensitivity to light. If you are unsure whether you have increased sensitivity to light, we recommend you perform the Light Sensitivity Test described on page 4.

**Do not use** if you are taking drugs known to make you sensitive to light. Common examples of drugs that may have made you sensitive to light are: antihistamines, used in cold and allergy medicines; nonsteroidal anti-inflammatory drugs (NSAIDs), used to control pain and inflammation in arthritis; and antibiotics, including the tetracyclines and the sulfonamides, or “sulfa” drugs. Common examples of non-drugs that may have made you sensitive to light are: deodorants, antibacterial soaps, artificial sweeteners, fluorescent brightening agents for cellulose, nylon and wool fibers such as in laundry detergent, naphthalene (mothballs), petroleum products, and in cadmium sulfide, a chemical injected into the skin during tattooing.

**Do not use** the device if you are using topical or systemic steroids or NSAIDs for pain or skin conditions. May result in photosensitive reaction.

**Do not use** over or near a steroid injection received within the last six months. Doing so may result in photosensitive reaction.

**Dispose** of all products in accordance with local and national regulations and codes.

**Do not operate** this device in an environment where other devices, which intentionally radiate electromagnetic energy in an unshielded manner, are being used. Portable or mobile Radio Frequency communication equipment can affect medical electrical equipment.

**Do not scratch**, mark or otherwise damage the light emitting surface.

**Do not shine** the light source into someone else’s eyes.

**Failure to use** and maintain the Luxe in accordance with the instructions outlined in this manual will invalidate the warranty.

**Read all instructions** before using your Luxe.

**Inspect** this device prior to each use. Check for damage.

**Operate**, transport and store the Luxe per manner specified in this manual.

**Adjustments** or performance of procedures other than those specified herein may result in injury.
<table>
<thead>
<tr>
<th>Hazard</th>
<th>Likelihood of hazardous event</th>
<th>Effects to User</th>
</tr>
</thead>
<tbody>
<tr>
<td>Possible electrical problems</td>
<td>Not likely to happen</td>
<td>Shock</td>
</tr>
<tr>
<td>Overheating</td>
<td>May occur from time to time</td>
<td>Discomfort, interrupted treatment</td>
</tr>
<tr>
<td>Inadequate power to the unit</td>
<td>Not likely to happen</td>
<td>Unit will not function</td>
</tr>
<tr>
<td>Operation outside prescribed environmental conditions</td>
<td>Not likely to happen</td>
<td>Damage to unit</td>
</tr>
<tr>
<td>User fails to follow maintenance instructions</td>
<td>Not likely to happen</td>
<td>Lack of product effectiveness</td>
</tr>
<tr>
<td>Battery overheating</td>
<td>Not likely to happen</td>
<td>Handle can overheat resulting in discomfort</td>
</tr>
<tr>
<td>Battery explodes</td>
<td>Not likely to happen</td>
<td>Can cause serious burns or injuries</td>
</tr>
<tr>
<td>Battery leaking</td>
<td>Not likely to happen</td>
<td>Can cause serious burns</td>
</tr>
<tr>
<td>Short circuit wiring</td>
<td>Not likely to happen</td>
<td>Can cause overheating of handle, which may result in user discomfort</td>
</tr>
<tr>
<td>User may inadvertently shine light in eyes</td>
<td>May occur from time to time</td>
<td>Discomfort and possibly headache</td>
</tr>
<tr>
<td>User may attempt to shine light in eyes</td>
<td>Not likely to happen</td>
<td>Discomfort and possibly headache</td>
</tr>
<tr>
<td>User may have a photosensitive skin condition</td>
<td>Not likely to happen</td>
<td>May cause skin to turn red</td>
</tr>
<tr>
<td>User may be taking a photosensitizing medication or herb</td>
<td>Not likely to happen</td>
<td>May cause skin to turn red</td>
</tr>
<tr>
<td>User attempts to use product past recommended maximum exposure per site per day</td>
<td>May occur from time to time</td>
<td>Ineffective treatment</td>
</tr>
<tr>
<td>Hazard</td>
<td>Likelihood of hazardous event</td>
<td>Effects to User</td>
</tr>
<tr>
<td>--------</td>
<td>-------------------------------</td>
<td>-----------------</td>
</tr>
<tr>
<td>Person with thyroid disease may attempt to use around neck area</td>
<td>Not likely to happen</td>
<td>Possible stimulation of disease growth</td>
</tr>
<tr>
<td>Person may attempt to use over recent steroid injection site</td>
<td>Not likely to happen</td>
<td>Unanticipated reactions</td>
</tr>
</tbody>
</table>

Only the known risks of the device are listed. There may be other risks in using the device because the clinical trial likely did not uncover all the risks of using the device. Users of the device can control the risks of the device only if they read and understand all parts of the user manual and follow all the instructions, contraindications, warnings and precautions in it exactly.

### Benefits

<table>
<thead>
<tr>
<th>Benefit</th>
<th>Likelihood of Benefit</th>
<th>Effects to User</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reduction in periorbital wrinkles and fine lines</td>
<td>Frequent</td>
<td>Improved hydration and texture in the area treated along with a reduction in wrinkles, rhytides, and fine lines</td>
</tr>
</tbody>
</table>

Users of this device can obtain benefit from using it only if they read and understand all information in the user manual and follow exactly all the instructions in the user manual.
About aging

As we age both deflation and deterioration make us look older than we feel or want. Deflation, a loss of volume, is caused by a reduction in collagen levels. Deterioration shows up as rough texture, overall dullness, redness, fine lines and wrinkles.

The science behind red light

Red light therapy has been widely used by dermatologists and skincare professionals for its rejuvenating benefits for many years. Specific wavelengths of red light have been proven to boost the overall cellular energy, increasing your body’s natural production of collagen and elastin and increasing microcirculation. The result is skin that is plumper, firmer and more youthful looking.

Enjoy the luxury and convenience of professional spa results in the comfort of your own home.

Getting started

Device Setup

Getting started with the Luxe is easy.

1. Unpack the device and all the accessories.
2. Peel the protective cover of the treatment head and discard.
3. Your device has an internal rechargeable battery. You will need to fully charge your device approximately 4 hours before the first use. See Charging the Battery for details.
Charging the battery

• Before charging, remove the plastic plug (4) from the bottom of the cordless handpiece, otherwise it will not fit in the recharging stand.

• Firmly place the device in the recharging stand (3).

• Plug the power supply into the base of the recharging stand and the other end into an AC power outlet (such as a wall socket).

• The device will take approximately 4 hours to charge.

• The indicator light (6) will be orange while device is charging; it will turn off when charging is complete.

• The device is now ready to be used unplugged. A fully charged device will be able to deliver 10, three-minute cycles between charges.

Note:

• You can also use your device plugged into an AC power outlet (such as a wall socket). Simply plug one end of the power supply into the receptacle at the bottom of the handpiece and connect the other end to the AC outlet in the wall. The device will draw power from the AC outlet.
Luxe controls

The device has light and sound indicators to identify treatment cycles and performance behavior.

**Light indicators**

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flashing green</td>
<td>The device is ready or delivering a treatment</td>
</tr>
<tr>
<td>Steady orange</td>
<td>The battery is being charged</td>
</tr>
<tr>
<td>Steady red</td>
<td>An error has occurred. It may be:</td>
</tr>
<tr>
<td></td>
<td>A problem with the installation of the treatment head</td>
</tr>
<tr>
<td></td>
<td>The battery is low on power</td>
</tr>
<tr>
<td></td>
<td>The unit may be overheating</td>
</tr>
<tr>
<td>Off</td>
<td>The device is off</td>
</tr>
</tbody>
</table>

**Sound indicators**

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>One beep</td>
<td>Start of treatment</td>
</tr>
<tr>
<td>One quick beep every 30 seconds</td>
<td>A treatment is underway and it has been 30 seconds since the last beep or the beginning of the treatment</td>
</tr>
<tr>
<td>Two beeps</td>
<td>End of treatment cycle or low battery</td>
</tr>
<tr>
<td>Three beeps</td>
<td>High temperature on treatment head surface</td>
</tr>
<tr>
<td>Four beeps</td>
<td>Treatment head has been disconnected</td>
</tr>
</tbody>
</table>
How to use

Get familiar with the device

The device is built with several user friendly features for a safe and easy experience.

• To activate the device press the orange power button once, the indicator light will flash green once the device has been activated.

• The device treatment head has a built-in contact sensor, the rejuvenating red light, sonic vibration and gentle warming will only activate when the treatment head is in direct contact with the skin. The device will turn off automatically if it is not applied to the skin within 20 seconds or if removed from the skin for more than 20 seconds.

• As an added safely feature the device treatment head has a built-in temperature sensor that will turn the device off if the treatment head surface gets too warm. Allow the device to cool for 5-10 minutes before restarting.

• The device operates in three-minute cycles. An audible beep will sound every 30 seconds to let you know that it is on. Two quick beeps will indicate when the cycle is complete. Press the power button to reactivate.

Step 1: Prepare skin for treatment

Before use, cleanse your skin to remove makeup or creams that may contain reflective materials.

Step 2: Treat your skin

After activating the Luxe device, lightly place the treatment head over target areas (ex. around the eyes) for 3 minutes, twice weekly.

Step 3: After treatment

Apply your favourite skincare products, as your skin is now better prepared to absorb other products.
CUSTOMIZE YOUR TREATMENTS TO TARGET YOUR AREAS OF CONCERN

When treating target areas you can hold the device still or glide the treatment head over the area continuously until the three minute treatment is complete.
What to expect

**DURING TREATMENT:**
Users will feel a warm sensation along with a gentle vibration on the skin that some users have described as calming. Many users experience an increase in hydration and skin plumping immediately.

**AFTER 1 WEEK OF TREATMENT:**
Most users will start to see an improvement in skin texture while the majority of users will see an increase in the healthy feel of their skin and an increase in skin smoothness.

**AFTER 2 WEEKS OF TREATMENT:**
A vast majority of users will see a reduction in the overall signs of aging, particularly an increase in skin firmness.

**AFTER 4 WEEKS OF TREATMENT:**
Many users will see overall better skin condition compared to before treatment. This includes an improvement in the healthy appearance of the skin and a reduction in fine lines and wrinkles.

**Eye safety**
The goggles have been provided for your convenience and comfort as some people find the light bright. Company sponsored testing showed that, when used as directed, the light did not pose risk of damage to the eyes.

- Position the goggles over your eyes
- Tie the elastic band so that the goggles fit comfortably around your head

**Note:** Do not shine light source directly into the eyes.
Device maintenance

The following maintenance instructions are important to ensure that your device continues to work as it was designed. Failure to follow these instructions may cause your device to stop delivering the required dose or to stop functioning altogether.

Battery care

It is recommended to keep your handpiece fully charged. After use, store the device in the recharging stand. You cannot overcharge your device.

When the device is not being used for extended periods of time, we recommend that you leave the device in the cradle without connecting the power adapter.

Cleaning

The treatment head surface should be cleaned following each use.

Your device is not waterproof. DO NOT submerge the device in water. Do not put in dishwasher, to do so would result in permanent damage. Should the unit accidentally become submersed, do not attempt to use it. Contact HoMedics Service Centre.

How to clean the treatment surface

Use a damp, soft, lint-free cloth and a mild alcohol-free detergent to clean the Luxe treatment head surface. Repeat with water only. Dry the surface using a clean dry cloth.

Replacing your Luxe treatment head

Tanda Treatment Heads are designed to last for up to 6,000, 3 minutes treatments, at such time the treatment head will no longer emit light. Replacement treatment heads are available through HoMedics Service Centre.

If you need to replace the treatment head refer to the drawing:
Travel tips

The device’s light weight design and compact form makes it an easy travel companion.

**UNIVERSAL VOLTAGE**

The device is designed to charge safely with either 110/120V or 220/240V systems. It can be charged in foreign countries using an electric adaptor plug.

**INTERNATIONAL PLUGS**

The power supply comes with both UK and EU plug adaptors.
## Troubleshooting

In the event that the device fails to perform as intended, the following notes will help to identify potential problems with the device and its setup.

<table>
<thead>
<tr>
<th>If</th>
<th>Do this</th>
</tr>
</thead>
</table>
| Light indicator is off while the power adaptor is plugged into a working AC outlet. | Battery pack is fully charged (device is ready to use).  
Or  
Battery isn’t charging properly (ensure the device is secure in the recharging stand). |
| Device turns off after 3 minutes.                                 | This indicates the end of a treatment cycle. Press the orange button to start another treatment cycle.                                |
| Device will not start when the orange power button is pressed.    | Ensure the white plug is not in the bottom of device.  
Or  
Charge the device (indicator light will be orange when charging properly).  
Or  
Check to see the treatment head is secure.                        |
| Indicator light is flashing green but treatment head is not illuminated. | Ensure that the light surface is touching the skin.                                                                                  |
| The indicator light is not orange when device is charging.        | Ensure that the handpiece is firmly in the recharging stand and the stand is plugged into a working AC outlet.                     |
| Device shuts off in mid-treatment or after only a few treatments. | Take treatment head off and let the device cool for 5-10 minutes.  
Or  
Ensure you are charging your device correctly, see **Charging The Battery**. |

If you still have questions please visit homedics.co.uk for more tips and troubleshooting.
Specifications

Tanda Luxe Device = Tanda SERIES 7
Tanda Luxe Treatment Head = LUXE SERIES 7

(TYPE BF) APPLIED PART

Attention, consult ACCOMPANYING DOCUMENTS

Nickel Metal Hydride (NiMH) battery, 4.8V, 800mAh

Specified Power Adaptor: Model No. UE15WCP-090130SPA, medical grade, Input: 100-240V, 50-60Hz, 400mA, Output: 9.0VDC, 1.3A max.

This symbol indicates that batteries must not be disposed of in the domestic waste as they contain substances which can be damaging to the environment and health. Please dispose of batteries in designated collection points.

Operating Specifications: Ambient Temperature: 15°C To 35°C RH: 15% To 75%, Non-Condensing;

Atmospheric Pressure: 700 – 1060 Hpa;

Transport/Store Environmental Specifications: Ambient Temperature: 0°C To 60°C; RH: 10% To 90%
DISPOSAL
Waste Electrical and Electronic Equipment (WEEE)

This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

HoMedics Inc. guarantees this product from defect in material and workmanship for a period of 2 years from the date of purchase, except as noted below.

This HoMedics product guarantee does not cover damage caused by misuse or abuse; accident; the attachment of any unauthorised accessory; alteration to the product; or any other conditions whatsoever that are beyond the control of HoMedics. This guarantee is effective only if the product is purchased and operated in the UK / EU. A product that requires modification or adaptation to enable it to operate in any country other than the country for which it was designed, manufactured, approved and / or authorised, or repair of products damaged by these modifications is not covered under this guarantee. HoMedics shall not be responsible for any type of incidental, consequential or special damages.

To obtain guarantee service on your product, return the product post-paid to your local service centre along with your dated sales receipt (as proof of purchase). Please refer to ‘HoMedics Service Centre’ information leaflet for details of your local service centre. Upon receipt, HoMedics will repair or replace, as appropriate, your product and return it to you, post-paid. Guarantee is solely through HoMedics Service Centre. Service of this product by anyone other than the HoMedics Service Centre voids the guarantee.

This guarantee does not affect your statutory rights.

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